

NPP Guangdong NPP New Energy Co.,Ltd

Add.: NO.3 HONGLI ROAD, MIAOBIAN COMMUNITY, LIAOBU TOWN, DONGGUAN,
GUANGDONG PROVINCE, CHINA.

Warranty Conditions for the Lithium-Ion Battery

NPP New Energy (hereinafter "NPP") as warrantor provides a warranty for a period of **three years** for the lithium-ion batteries (hereinafter "battery"), the charge/discharge current is less than or equal to 0.5C(25°C), and cycles is 2000-5000 cycles (for specific cycles, please refer to the technical specification) based on the depth of discharge (DOD) 100% with the left capacity of 80%.

NPP's obligation under this warranty is dependent upon the batteries being properly installed and maintained, and it is limited to repairing or replacing at NPP's option. A warranty case occurs when the battery shows a malfunction which no longer enables the intended use. This warranty applies only if customer has given NPP notice of any such claimed defect within 1 month of its discovery. NPP shall have the option of replacing the defective batteries for free to customer.

Remark: The warranty period is calculated from ETD.

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From NPP Group

